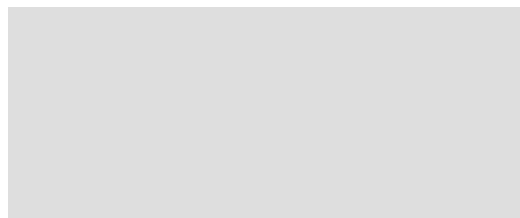


Contents





Executive summary

Overview of assessment approach



Context: Current process experience



Context: Recruitment metrics

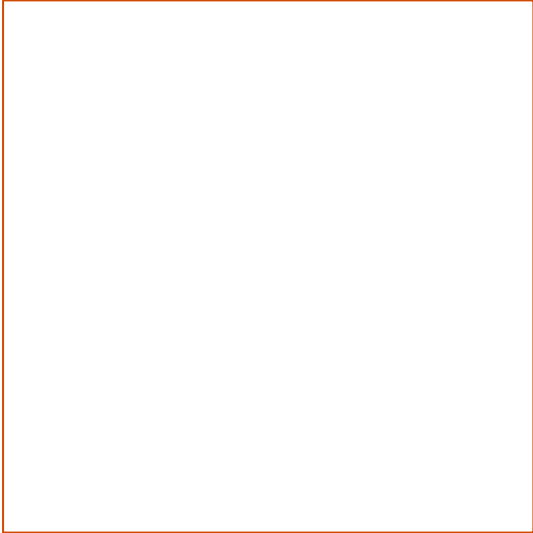
Context: Recruitment metrics



Context: Current City HR recruiting process



Context: Current City employee retention



Relative strengths



Challenges & recommendations: Recruiting process



Challenges & recommendations: Retention strategy



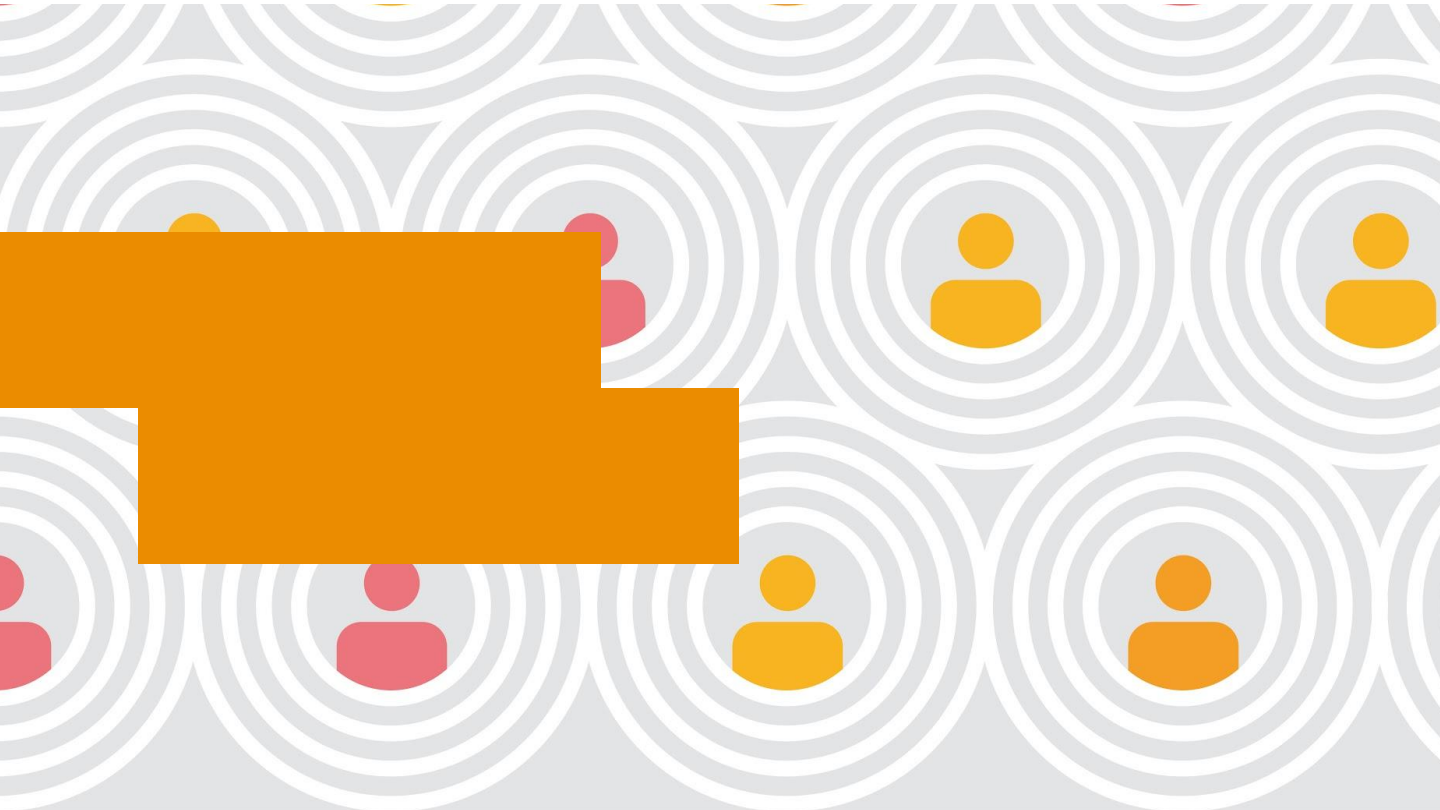
Summary of recommended actions



Management comments

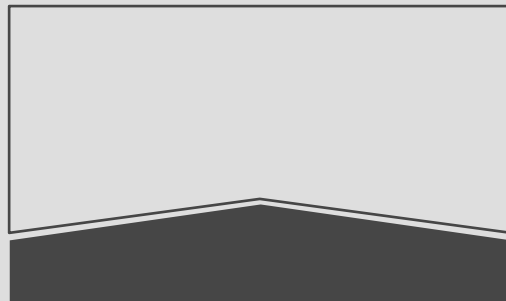


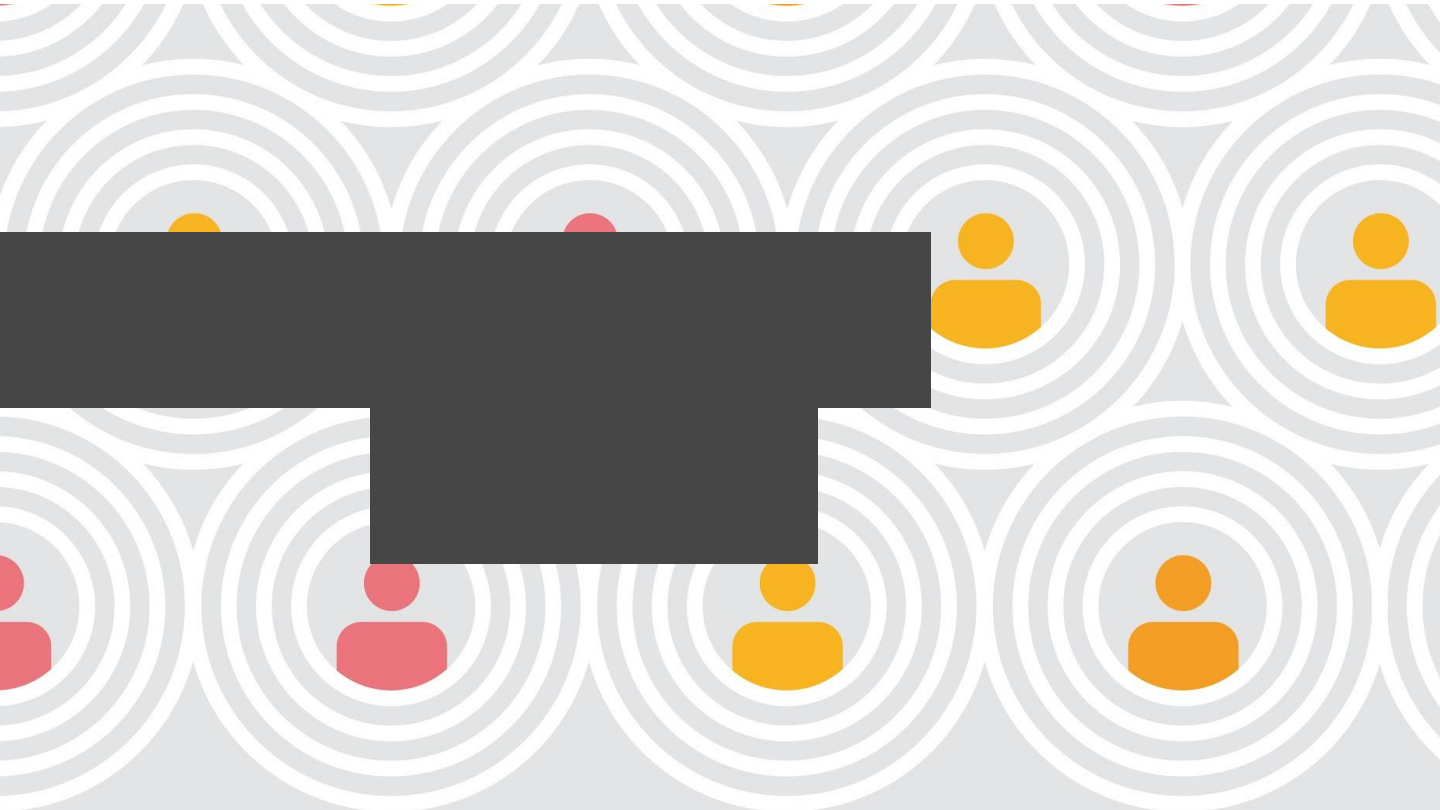




Objectives

Scope





Advisory recommendations rating scale





Leading practices on attracting employees



Leading practices on employee retention



