

# Home Together

## 2023 Annual Report



### Windsor Essex Housing & Homelessness Master Plan





# OUR COMMUNITY *Vision*

Windsor Essex is an inclusive community where everyone has a safe, affordable, accessible and quality home and everyone lives where they can actively participate.

## GUIDING PRINCIPLES

The following guiding principles will direct our action as a community, in support of the plan:



Achieving our goals is a collective responsibility that will require cross-sectoral **collaborative action** to develop system-level solutions.



We will implement **evidence-based** solutions with a focus on efficiency, cost effectiveness and continuous improvement.



Our programs, services and supports will be **people-centred** and aimed at helping people obtain and retain housing.

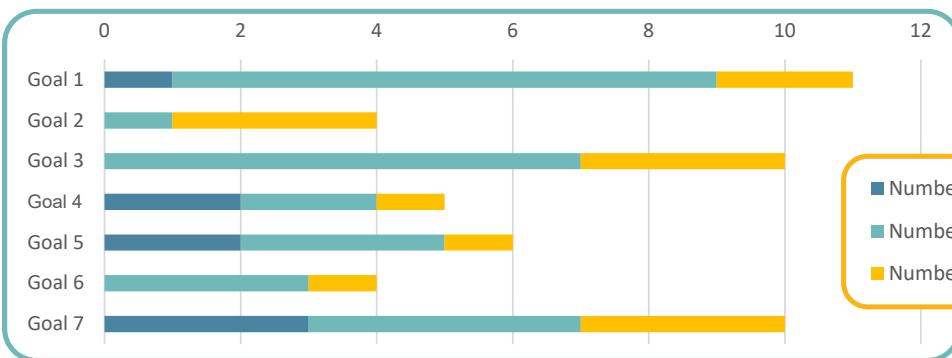


The Plan will be **responsive** to the National Housing Strategy, Ontario's Community Housing Renewal Strategy and any other future Provincial and Federal housing and homelessness strategies and initiatives.



Achieving the goals under the Plan will require **leveraging additional resources** from all level of government.

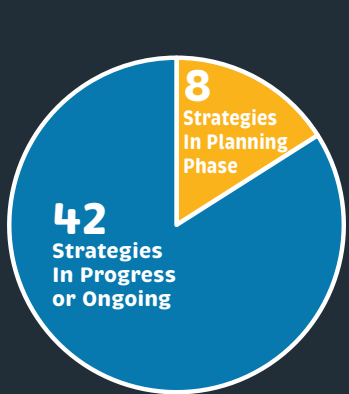
## COMMUNITY PROGRESS ON THE STRATEGIES



## HOW ARE WE DOING?

The Annual Report highlights the accomplishments achieved in 2023.

## TOTAL STRATEGIES FOR HHMP



- Number of Strategies Not Started
- Number of Strategies In Progress
- Number of Strategies Enhanced / Ongoing

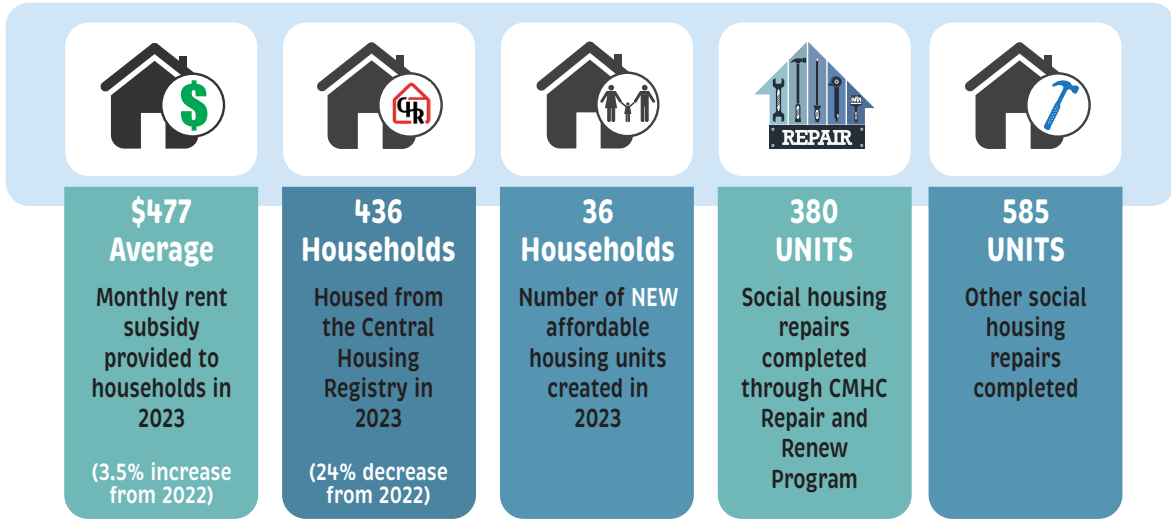
# SUSTAIN AND EXPAND SOCIAL & Affordable Housing

**GOAL 1**



**190**  
HOUSEHOLDS

Strong Community Rent Supplement (SCRSP) recipient households were mitigated with the introduction of the Homelessness Prevention Program (HPP).



**1016**  
Households  
Assisted in RGI, affordable rental housing units and/or rent assisted units  
  
(13% increase from 2022)

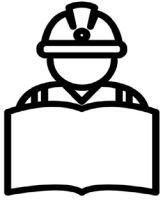
**3**  
NEW Households Assisted through Windsor-Essex Housing Benefit (WEHB)

**188**  
NEW Households Assisted through the Canada-Ontario Housing Benefit (COHB)

## NEW Modular Homes

Built in Leamington to help vulnerable youth and others in need.





# ONTARIO RENOVATES SOCIAL HOUSING REPAIR PROGRAM (OR-SHRP)

**2,366**  
SOCIAL HOUSING  
REPAIRS  
COMPLETED

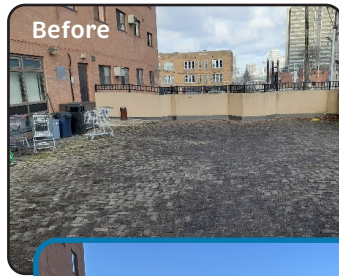
The 2023-24 Ontario Renovates Social Housing Repair Program (OR-SHRP) is funded under Ontario's Community Housing Renewal Strategy and is intended to assist Windsor and Essex County Social Housing Provider(s) to rehabilitate units that require essential repairs in an effort to preserve and extend the functional lifespan of the social housing supply and/or modify units to increase accessibility.

## \$4.2 million

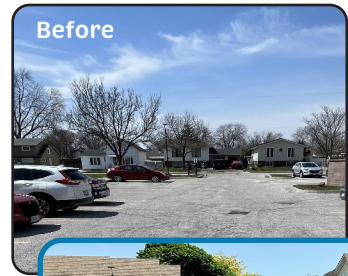
In **FEDERAL & PROVINCIAL FUNDING** has assisted Social Housing Providers in completing much needed repairs in 2023:



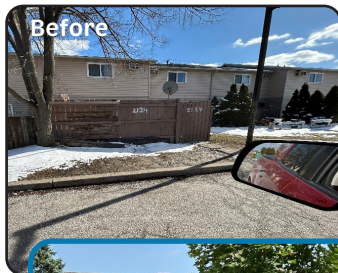
After  
Concrete Driveway



Roof Top Patio  
During Construction



After  
Paved Parking Lot



After  
New Wooden Fences



After  
New Wooden Fences

# SUSTAIN AND EXPAND HOUSING, *that is linked with Supports!*

**GOAL  
2**

HERE  
TO  
HELP

*“It’s just impossible to see someone’s potential when they’re living out of a backpack.”*

WEHC Participant



**443**

Residents supported in  
**CITY** Residential  
Services Home beds



**939**

Households assisted through  
**KEEP THE HEAT**  
↓ (3% Decrease from 2022)



**273**

Residents supported in  
**COUNTY** Residential  
Support Services  
Home beds



**1105**

Households assisted with  
**RENT ASSISTANCE**  
↑ (25% Increase from 2022)

**40**

**MORE** Households  
housed and supported  
through Windsor-Essex  
Housing Connections  
(WEHC)



# GOAL 3

# ENDING Homelessness

## NUMBER OF HOUSEHOLDS EXPERIENCING CHRONIC HOMELESSNESS



## WINDSOR ESSEX BY-NAMES PRIORITIZED LIST DATA



## EMERGENCY SHELTER STATISTICS

(\*Homeless Individuals & Families Information System Jan. 1 - Dec. 31, 2023)

Welcome Centre Shelter for Women	Welcome Centre Shelter for Families	Salvation Army Centre of Hope	Downtown Mission	Leamington Emergency Shelter Pilot Program
<b>309</b> SINGLE WOMEN	<b>609</b> INDIVIDUALS	<b>330</b> SINGLES	<b>910</b> INDIVIDUALS	<b>40</b> INDIVIDUALS
 AVERAGE LENGTH OF STAY	 AVERAGE LENGTH OF STAY	 AVERAGE LENGTH OF STAY	 AVERAGE LENGTH OF STAY	 AVERAGE LENGTH OF STAY
<b>42</b> DAYS	<b>48</b> DAYS	<b>51</b> DAYS	<b>20</b> DAYS	<b>77</b> DAYS

# HOMELESSNESS & HOUSING HELP HUB (H4)



**46,073**

Number of **visits** to H4  
(31.6% Increase from 2022)



**1,515**

Number of **unique persons** who attended H4



**1,216**

Number of people at H4 supported by Ontario Works



**389**

Number of people at H4 assisted with submitting and updating a **Central Housing Registry Windsor Essex (CHR)**



**539**

Number of **referrals and updates** made to the Windsor Essex By Names Prioritized List (BNPL) by H4



**126**

Average number of **participants** per day at H4



**93**

Number of people assisted by a **family physician** through the **Shelter Health Initiative**



**1**

Number of **Housing Fairs** held at H4



**133**

Number of **people housed** through supports provided at H4



**369**

Number of **donations** received to support H4 program participants



**54**

Number of people assisted with **identification replacement** at H4



**180**

Number of people assisted by **Nurse Practitioner** through the **Shelter Health Initiative**



The Homelessness & Housing Help Hub (H4) is a “one-stop” multidisciplinary service hub. The H4 works towards the community’s goals to reduce homelessness by delivering housing focused, homelessness resolution programs that provide a variety of wrap around supports for persons experiencing homelessness.

## THE FOLLOWING ORGANIZATIONS SUPPORTED H4 IN 2023:

- City of Windsor
- Housing Information Services
- Windsor Essex Community Health Centre
- Probation and Parole
- John Howard Society
- Windsor Family Health Team
- Brentwood Recovery Home
- Canadian Mental Health Association - Windsor Essex
- Can Am Indian Friendship Centre
- Legal Assistance of Windsor
- Shelter Health Initiative
- Family Services Windsor Essex
- Positive Pathways

## CONTACT INFORMATION

Phone: (519) 253-3806  
Address: 400 Wyandotte St. E  
(former Windsor Water World)

SUPPORT

# OTHER DAY DROP-IN PROGRAMS

## DOWNTOWN MISSION DAY PROGRAM (DTM)



**1,244**

Number of **unique persons** who attended DTM day program



**39,836**

Number of **visits** to DTM day program



**116**

Average number of **participants** per day at the DTM day program

## ESSEX COUNTY HOMELESSNESS HUB (ECH2)



**295**

Number of **unique persons** who attended ECH2



**9**

Average number of **participants** per day at ECH2



**2,965**

Number of **visits** to ECH2



**47**

Number of **people housed** through support provided by ECH2

## GOAL 4

# ADDRESS INDIGENOUS HOUSING & Homelessness Needs



**12**

Indigenous households experiencing homelessness were housed and supported by Indigenous led organizations. (100% ↑ from 2022)



**3**

Can Am Urban Native Homes units sustained and maintained through repair. (70% ↓ from 2022)

# REDUCE & PREVENT YOUTH Homelessness

## GOAL 5



**25**

Youth experiencing homelessness were housed with appropriate supports. (56% ↑ from 2022)

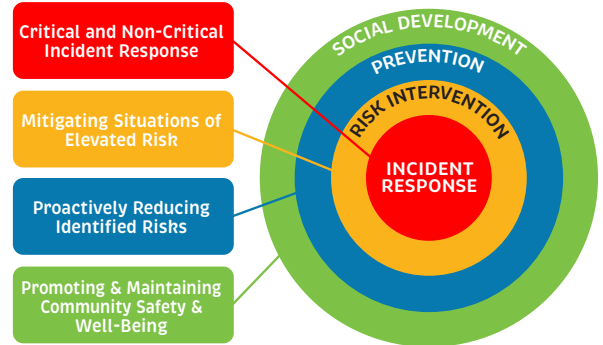
# FOSTER SUCCESSFUL TENANCIES

*Through Community Collaboration*

## GOAL 6



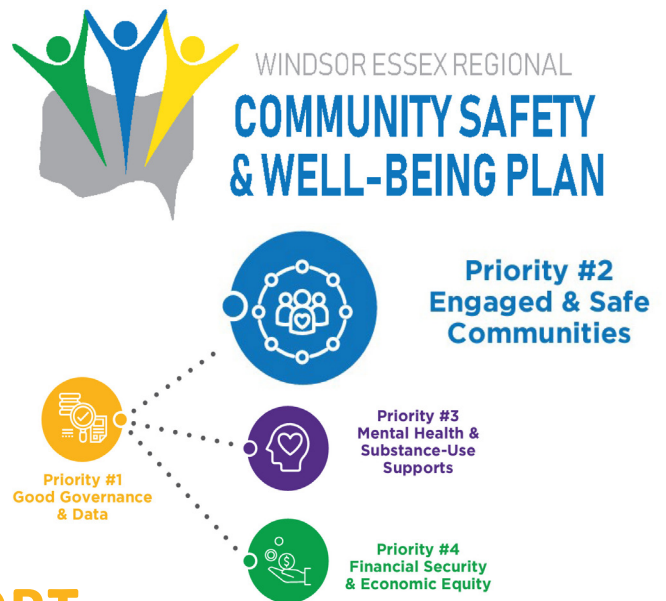
Course Type	Number of Participants Attended	Percent of Participants
Virtual Course	4	6.1%
In-Person Course	62	93.9%
Tenant Basic Course (3hr)	53	80.3%
Tenant Certificate Course (12hr)	13	19.7%



\*An additional 609 international students attended a 1-hour information session on Rent Smart

## WINDSOR ESSEX REGIONAL COMMUNITY SAFETY AND WELL-BEING PLAN

“Engaged and Safe Communities”, Goal #3 is to “Increase access to safe and affordable housing”. Through community collaboration, the aim of the initiatives within this goal is to reduce the risks to the individual and community associated with not having access to safe, secure, and sustainable housing. In particular, the region has identified the lack of affordable housing as being a major barrier to accessing and maintaining sustainable housing.



## GOAL 7

## MONITOR REPORT & Evaluate



**108**

More **Staff trained** to use Homeless Individuals & Families Information System (HIFIS) in Windsor-Essex County.



**2**

More **Data Sharing Agreements** signed by organizations to implement Homeless Individuals & Families Information System (HIFIS).

The “**Help is Around the Corner**” Information Sheet, is designed to be used by businesses and residents to assist in determining who to contact if you encounter someone who may be experiencing homelessness.

[https://www.citywindsor.ca/Documents/residents/housing/housing-with-supports-and-homelessness-prevention/Help%20is%20Around%20the%20Corner%20Project%20FINAL%20OVER%20UPDATE%20\(09-26-2022\).pdf](https://www.citywindsor.ca/Documents/residents/housing/housing-with-supports-and-homelessness-prevention/Help%20is%20Around%20the%20Corner%20Project%20FINAL%20OVER%20UPDATE%20(09-26-2022).pdf)



## The City of Windsor

is the Service Manager for housing and homelessness programs for the City of Windsor and County of Essex. You can contact us and learn more about our programs and services at the following:

### Contact List:

#### **HOUSING AND CHILDREN'S SERVICES**

400 City Hall Sq. E. PO Box 428 Station "A"  
Windsor ON N9A 6L7

**519-255-5200 ext 6240**

**Email: [sshousing@citywindsor.ca](mailto:sshousing@citywindsor.ca)**

**Website: [www.citywindsor.ca/residents/housing/Pages/Housing.aspx](http://www.citywindsor.ca/residents/housing/Pages/Housing.aspx)**

#### **CENTRAL HOUSING REGISTRY**

Rent-Geared-to-Income (RGI) Applications  
2470 Dougall Ave.

**519-254-6994**

**Website: [www.chrwec.com](http://www.chrwec.com)**

#### **HOMELESSNESS & HOMELESSNESS PREVENTION**

**519-255-5200 ext 5289**

**Email: [sshousing@citywindsor.ca](mailto:sshousing@citywindsor.ca)**

**Website: [www.citywindsor.ca/residents/housing/Housing-with-Supports-and-Homelessness-Prevention/Pages/default.aspx](http://www.citywindsor.ca/residents/housing/Housing-with-Supports-and-Homelessness-Prevention/Pages/default.aspx)**